





## **Productivity Managers' Network**

General Membership Meeting/Training February 17, 2021 – 9:30 a.m.

Join Zoom Meeting

https://us02web.zoom.us/j/89515103076?pwd=QnFtbCtYc2FUYis2dmVBQTFsR24 2dz09

> Meeting ID: 895 1510 3076 Passcode: 047651 (669) 900-9128

## **AGENDA**

9:30 a.m. Welcome

Arman Depanian, PMN Chair Commissioner Scott Palmer, PMN Co-Liaison

9:40 a.m. Stress Management

Dr. Jamie Rifkin, Clinical Psychologist Department of Human Resources

10:15 a.m. "211 – Constituents First Point of Contact"

Emy Tzimoulis, Manager Gevik Shahverdian, Senior Analyst, 211 Project Manager Chief Executive Office, Service Integration Branch

11:00 a.m. Department Visit Virtual Process

Jackie Guevarra, Executive Director Quality and Productivity Commission

11:45 a.m. 2021 Commission Events Announcement/Raffle

Commissioner Scott Palmer

Noon Meeting Ends